

30 January 2023

Our reference: 1-8946300173

Your reference:



Mr Cas Leo
St Just in Penwith Town Council
St Just Library
Market Street
PENZANCE
TR19 7HX

Royal Mail Headquarters
185 Farringdon Road
London
EC1A 1AA

Dear Mr Leo

Thank you for your communication dated 17 January regarding the postbox that has recently been removed from the village of Botallack.

I have contacted the local Collections Planning Manager. The existing postbox has been removed from the Queen's Arms public house as it was in a poor condition and unfortunately could not be repaired. However, I am pleased to be able to confirm that a replacement postbox is due to be installed at the junction with the B3306, opposite White Lodge and Roscarmon. I trust this is good news for local residents.

It is important to note that although Royal Mail will endeavour to install the postbox in its new location within 12-16 weeks, the work may involve excavation of the ground and we must ensure compliance with the Streetworks Act of 1991 and Construction (Design and Management) Regulations 2015. Royal Mail has no authority to influence third-party response times. I will of course keep you updated.

I hope this reply is helpful. As always if I can be of any further assistance please do not hesitate to contact me.

Yours sincerely



Michael Hogg
Senior Public Affairs Manager